



National Finance Center Customer Notification

Date of Notification: May 3, 2010

Subject: Intermittent Network Issues

Database/Customer(s) Affected: EmpowHR

Dear Customer:

EmpowHR production servers are experiencing intermittent network issues which may cause EmpowHR users to experience connectivity issues. NITC has been notified of this issue and is working to resolve.

We will provide an update as additional information becomes available.

If you have any questions regarding this notification, please contact NFC's EmpowHR Help Desk at 1-888-367-6955 or EmpowHR@usda.gov.

dra/M6-10-097

“Tip of the Week”

Agencies are reminded to enter their requests for manual payments/adjustments on the Manage Adjustments screen and their written inquiries on the Manage Inquiries screen under Inquiry. This will ensure the timely processing of these requests.